



SEOC Logistics News

Vol. III Issue 1—1st Qtr. 2015

Washington Military Department, Emergency Management Division

WebEOC Mission Tracker to Become WebEOC Resource Tracker

Positive changes are coming to the way resource requests are processed through WebEOC. Starting with the name, the WebEOC “Mission Tracker” will soon be renamed “Resource Tracker”. This logical change is being implemented because SEOC Logistics personnel track *resources* and not *missions*.

Another improvement will be the ability to split a resource request. For example, if traffic pattern modification equipment is needed for a detour, but the assisting agency can only provide some of the requested items, the resource request can be split. Training on improved processes will be provided once the updates have been implemented.



Intermedix WebEOC

New EMD Business Hours

In an effort to reduce operating costs in a budget-challenged environment, the Washington Military Department will be shifting to a ten hour per day, four days per week, Tuesday through Friday, starting March 17th. The Alert and Warning Center will not be affected by this change and will continue to be staffed 24 hours a day, 7 days a week. During State Emergency Operations Center (SEOC) activations, operating hours will be adjusted for effective and efficient disaster response.



Mutual Aid Update

The Washington Mutual Aid System (WAMAS) Standard Operating Procedures (SOP) are undergoing revision and review.



SEOC Logistics News will continue to post updates as the information becomes available. Once the SOP has been approved, the document will be published on the Washington Military Department, Emergency Management Division website.

Local Jurisdiction Exercise Support

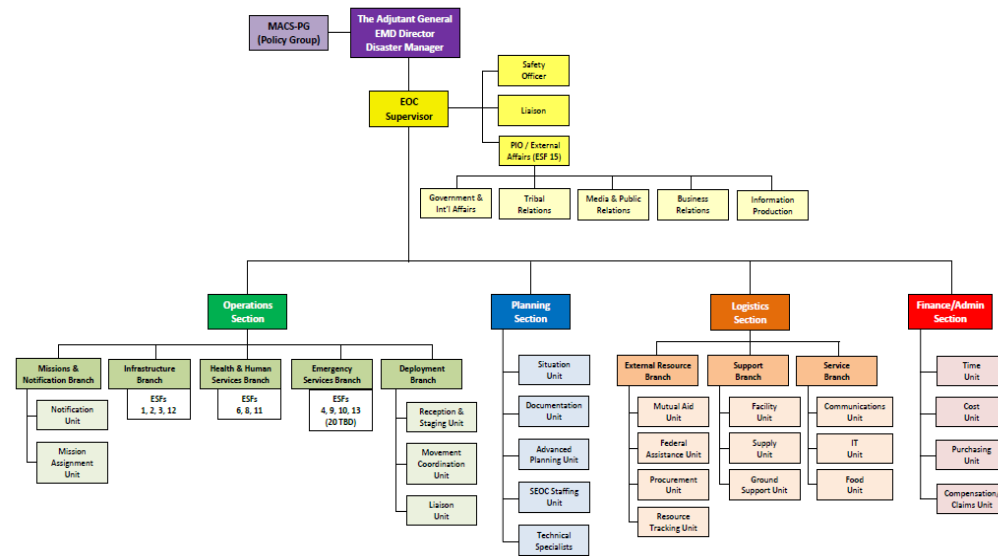
The State Emergency Operations Center (SEOC) Logistics Team is offering logistics exercise assistance to local jurisdictions. Any city or county emergency managers who wish to have state assistance or participation in their local exercises, please contact Craig Ginn (craig.ginn@mil.wa.gov or 253.512.7097) to discuss options and determine level of participation. Options include remote by telephone, WebEOC support, or on-site assistance.

Who's Who in Emergency Management

With new hires, retirements, and promotions, turnover in staff is inevitable. Please email staff changes, who support emergency management logistics, to Kristin Ramos (kristin.amos@mil.wa.gov or 253.512.7058). For a copy of the EMD Staff Phone Directory, please click: [EMD Staff Phone Directory](#).

The State Logistics Program staff consists of Craig Ginn (craig.ginn@mil.wa.gov), Program Manager, Kristin Ramos (kristin.amos@mil.wa.gov), Emergency Logistician, and Mark Douglas (mark.douglas@mil.wa.gov), Emergency Logistician.

SEOC Technology Update and ICS Reconfiguration



The Washington State Emergency Operations Center (SEOC) is undergoing a technology (computer workstation) upgrade in spring, 2015, including a reconfiguration of the SEOC floor to better align with the Incident Command System (ICS) structure. Bob Purdom (State Telecom, previously ESF #2) and Debbie Bostwick (State WebEOC, previously ESF #2) will be joining the SEOC Logistics Staff. SEOC monthly training will be held the second Tuesday of the month until

April, when the day will change to the second Wednesday of the month. Local jurisdiction logistics staff are invited to attend and participate. Contact craig.ginn@mil.wa.gov for additional details.

New EMD Website Look

Over the winter months, the look and feel of the Washington Military Department website has changed. The Emergency Management link is the second menu item from the left of the home screen menu bar:

<http://mil.wa.gov>. Click [Logistics and Resources](#) to locate resources for emergency managers and State Logistics contact information. Feel free to check out the website and contact any member of the State Logistics team with any questions or comments.

WebEOC Corner



WebEOC 7.7 Local Jurisdictions, Tribes, and State Agencies will have one or two designated WebEOC power users. Power users will be able to unlock user accounts, create incidents and generate incident reports. WebEOC Power User Training will be available, as well as quick reference documentation. For more information, please contact Debbie Bostwick, 253-512-7020 or Debbie.bostwick@mil.wa.gov.

State Staging Areas and Community Points of Distribution—Are You Ready for CSZ?

Emergency Logistician, Mark Douglas (mark.douglas@mil.wa.gov), has been working with local airports to execute Memorandums of Understanding (MOU) for use of airport facilities as State Staging Areas (SSA) to stage emergency life sustaining supplies in the aftermath of a large scale incident or disaster. Currently, 29 sites have been identified, there are 12 MOUs in place, and six MOUs in progress.



From SSAs, commodities are directed to Community Points of Distribution (CPOD). Currently, there are 52 CPOD sites identified by local emergency managers in Mason, Okanogan, San Juan, Stevens, Walla Walla, Whatcom, and Yakima counties. Local emergency managers enter into MOUs with non-governmental organizations (schools, offices, etc.) or faith based organizations (local churches) for use of their facilities to stage and distribute emergency supplies to residents in the community. For a better idea of how CPODs work, please review [FEMA IS-26](#). There is a [video link](#) in the course which illustrates how to run an effective and efficient CPOD.

New Yakima DEM Director



Photo Credit—NBS News

Scott Miller, former emergency management director for Okanogan County, has stepped up to fill the position of Yakima County Emergency Management Director, taking over the position from Jim Hall, who recently retired. Scott was very busy over the summer addressing the wild fires in his jurisdiction. Congratulations, Scott.

509.574.2500

scott.miller@co.yakima.wa.us

DES Retirements

Emergency Support Function (ESF) #7 Lead, the Department of Enterprise Services, will be offering fond farewells to two valuable members of their Logistics Management and Resource Support Team, Mel McLaughlin (6/2015) and Bob Bippert (12/2015). Bob has been instrumental as an Emergency Response Manager and donated goods coordinator, and Mel as a Risk Manager, coordinating contracted resources. Both have been engaged in SEOC activations and both will be missed as a vital part of the State Logistics family.

Cascadia Subduction Zone Logistics Planning



Nisqually Earthquake—Credit DNR

When looking at logistics requirements in a catastrophic disaster, there are usually significant delays in local jurisdictions identifying their requirements. These delays are due to many reasons: experienced personnel are not available, communications systems are damaged or overloaded, and roads are impassable. None of these situations can be controlled by the local jurisdiction.

For these scenarios, current planning assumptions indicate requirements clearly predictable from the scenario, such as sheltering resources, water filtration systems, or additional medical resources, especially resources provided mainly from federal agencies, be pre-coordinated so that requests from the state to FEMA can occur in the absence of a direct request from a local jurisdiction. This type of resource request is referred to as “push logistics”. The “push logistics” process is applicable to the first few days of a disaster when inbound lifesaving resources need to be coordinated as quickly as possible. By the time a week has passed since the disaster hit, the local jurisdiction should be receiving needed aid and also be attaining a much more comprehensive picture of situational and response

needs. At that point, “push logistics” will begin to transition back to the normal process of requesting aid based on unmet requirements of the impacted jurisdictions.

With the Cascadia Subduction Zone scenario, the planning process is beginning ‘round 3’ of this coordination process. Round One was the initial gap analysis based on the Homeland Infrastructure Threat and Risk Analysis Center (HITRAC) study by FEMA to the state level completed in 2013. Following the HITRAC study, FEMA completed a resource availability process with federal agencies (in which state emergency management participated). Round Two included the WA National Guard extending the FEMA analysis to various DoD resources and nominally assigned them to the Homeland Security Region level based on population. Round 3 will continue the process of estimating available federal resources and the likely flow rate by air so these can then be prioritized by counties and cities in the regions.

For questions related to Statewide Catastrophic Planning, please contact Jim Hutchinson (james.hutchinson@mil.wa.gov).



2001 Nisqually Quake—Photo Credit NPS

Requesting Resources from the SEOC During Disasters

WebEOC 7.7 **intermedix**

WA-EOC-LOG as WA-LOG-LSC [Log Off](#)

[Logistics Resource Requests](#)

Boards

Chat Board ☐ ☐

ISNAP Board ☐ ☐

National Shelter System Registration ☐ ☐

WA-EOC Logistics Tabbed Dashboard ☐ ☐

Weblinks Board ☐ ☐

Boards WA-State

01 WA-EOC Significant Events ☐ ☐

02 WA-EOC Situation Report ☐ ☐

03 WA-EOC Action Plan ☐ ☐

04 WA-EOC RFA and Mission Tracker ☐ ☐

04 WA-EOC RFA ☐ ☐

05 WA-EOC Staffing and Seating Charts ☐ ☐

06 WA-EOC Logistics Activity Log ☐ ☐

07 WA-EOC News Release ☐ ☐

08 WA-EOC Contacts ☐ ☐

09 WA-EOC After Action Review ☐ ☐

10 WA-EOC Activations Dependent ☐ ☐

12 WA-EOC Shelter Status_Dependent ☐ ☐

14 WA-EOC Facility Notification Forms ☐ ☐

WSDOT Road Conditions and Closures ☐ ☐

When a disaster strikes and assistance is needed, affected jurisdictions may require resource support. The State Emergency Operations Center (SEOC) WebEOC for the intake, monitoring, and executing resource requests.

Once a jurisdiction has exhausted locally owned resources and has utilized Intra-state Mutual Aid (contacting neighboring jurisdictions for possible aid to expedite resource support), there are four methods an affected jurisdiction can request resource assistance from the SEOC:

- 1) WebEOC Mission Tracker
 - **Once logged in to WebEOC, the Mission Tracker is the fourth board under "Boards WA-State" - 04 WA-EOC RFA and Mission Tracker
 - Click on "Create New Request" & complete the form with as much detail as possible
- 2) Email the Logistics desk at the SEOC
 - eoc15@mil.wa.gov; eoc17@mil.wa.gov
eoc64@mil.wa.gov
 - Download and Email the Excel Request for Assistance (RFA)
 - The Excel version of the WebEOC RFA form is available: Click [HERE](#)
 - Simply complete, save, and email the form to the address indicated on the "Submit" button.

[Save](#) [Cancel](#) [Spell Check](#) [Print PDF](#)

Request For Assistance or Resources

Date: 1/3/2014 Time: 09:51:10 **Blue boxes are required fields**

Originating Agency: *

County: City: *

Generate WA Tracking Number: * (WAEMD Logistics ONLY)

Requestor Name: * Phone: * (xxx-xxx-xxxx)

Fax: (xxx-xxx-xxxx) Email: (email@xxx-xxx-xxxx)

Subject: * Enter a one or two word description (ie: Generator or Debris Removal)

Detailed Description of Mission (What do you want to accomplish?) *

Request Specific Resources

Description/Kind: Size/Type: Quantity: [Add Line](#)

For Personnel Resources Only:

Accommodations: Minimal: Some hotels & restaurants operational ☐ Yes ☐ No ☐ N/A

Normal: All normal amenities available ☐ Yes ☐ No ☐ N/A

Requesting jurisdiction to arrange meals/lodging ☐ Yes ☐ No ☐ N/A

Are there any safety or health concerns? (If "yes" add details below) ☐ Yes ☐ No ☐ N/A

Is special equipment needed? (If "yes" add details below) ☐ Yes ☐ No ☐ N/A

Additional Details:

Delivery Location Name: *

On-site Point of Contact: * On-site Phone Number: *

On-site Email: *

Date and Time Needed: (Enter date and time needed. ASAP is not an appropriate entry.)

Duration Needed: *

Delivery Needed: ☐ Yes ☐ No

Address: (Street, City, Zip) ?

Description using Landmark: ?

Have all local resources been exhausted or predicted to be exhausted in the near future? ☐ Yes ☐ No

Has mutual aid been exhausted or predicted to be exhausted in the near future? ☐ Yes ☐ No

Have all commercial resources been exhausted or predicted to be exhausted in the near future? ☐ Yes ☐ No

Is the originating jurisdiction/agency willing to pay for the assistance? ☐ Yes ☐ No

[Save](#) [Cancel](#) [Spell Check](#) [Print PDF](#)

- 3) Call the Logistics desk at the SEOC
253.912.4926
253.912.4924
253.912.4930
- 4) Submit resource request via the SEOC RACES operator—procedures to follow.

Remember to monitor the Mission Tracker to check on the status of requested resources and contact the Logistics desk if the priorities change.

** = The process for requesting resources is currently under modification. Update to procedures will be provided in future issues.

Social Media

